



## Quality Policy

It is our mission that through performance to ISO.9001:2015, we shall reflect our skills and efforts first time in the exceptionally high quality of finished contracts and level of client satisfaction, and to continue to develop our Company policy of a fair deal for our Clients and Employees.

Lynch Interact has developed a Company Strategic Direction and identifies internal and external issues which are relevant to this strategy.

We are committed to the continual improvement of our quality programs and strategy to meet Client requirements.

Lynch Interact has addressed the Context of the Company and the needs & expectations of Interested Parties within the Integrated Manual. These needs & expectations are detailed within the Company Strategic Direction document.

Lynch Interacts' policy is to provide and continually improve products and services that conform to the customer's requirements at a satisfactory overall cost, having regard to functionality, reliability, durability, usability, appearance and safety.

We intend to maintain and enhance our position in the Facility Services Sector by our commitment to a Quality Management System that reflects the requirements of ISO9001:2015.

The Management of Lynch Interact have identified that a total commitment to Quality is fundamental to the achievement of our mission which is to be the supplier of choice for expertise, equipment and service.

Signed

Date: January 2020

Philip Murphy  
Managing Director